

Important Phone Numbers For Quick Reference

Call 311

Call 311 to make a referral to PAD (Policing Alternatives & Diversion Initiative) for concerns affecting homeless individuals, in areas of mental health, drug use, public disturbances and public indecency.

Select: “Option 1” for Customer Service Agent.

311 Hotline accepts calls to PAD
Monday through Friday 7:00 a.m. to 7:00 p.m.

The PAD team hopes to respond to requests within 30 minutes however, some may take longer.

PAD partners with Atlanta/Fulton County Police, giving officers the option to divert individuals into a program for help, rather than arrest. Currently, the partnership is only active in some police zones, but plans to expand citywide by year end 2021.

The expansion of the PAD program is in line with calls from local and national activists to reimagine public safety and the role of police, by keeping more vulnerable individuals out of the criminal justice system and focusing instead on social support for people who are not committing serious crimes.

If, for example, a resident sees someone sleeping outside their home/building, call 311. Members of the PAD team will arrive at location to offer the individual assistance and transportation to a shelter or facility such as Gateway Center

Call 911 for Medical or Mental-health EMERGENCIES, not 311

**Individuals affected by Mental Episode are offered
Transportation through:**

GA Crises Access Line **1-800-715-4225**

Midtown Blue **(404) 817-0500**

Ambassador Force **(404) 215-9600**
(404) 732-4200

Care Facilities include:

Mercy Care **(602) 263-3000** or **1-800-624-3879**
Monday – Friday: 7:00 a.m. to 6:00 p.m.
Hearing Impaired (TTY/TDD 711)

24-hour Nurse line: **(602) 263-3000** or **1-800-624-3879**

Grady Health System **(404) 616-4444**
Behavioral Health Outpatient Center
10 Park Place NE
Atlanta, GA 30303
Monday - Friday: 8:00 a.m. to 5:00 p.m.

Asa G Yancey Health Center **(404) 613-3675**
Grady Health System
1249 Donald Lee Hollowell Pkwy NW
Atlanta, GA 30318
Monday - Friday: 8:00 a.m. to 5:00 p.m.

Call 211 Suicide Hot Line

Call 211 for counseling, locating long-term mental health resources, and/or exploring mental health treatment.

- Conversations are always confidential/made anonymously,
- Counseling is available in 180 languages upon request,
- Those preferring text, use web-chat or search for resources online, by clicking: [your local 211](#).

Other National Mental Health Hotlines:

- **National Suicide Prevention Lifeline** 1-800-273-8255
- **Veterans Crisis Line:** call 1-800-273-TALK (8255) and press 1; or text 838255
- **Crisis Text Line:** text the word 'Home' to 741-741
- **The Trevor Lifeline** for LGBTQ Youth 1-866-488-7386
- **The Trans Lifeline** 1-877-565-8860

Services for the Homeless

Gateway Center

(404) 215-6600

<https://www.gatewayctr.org/>

275 Pryor St. SW

Atlanta, GA 30303

- Partnership program with Mercy Care Clinic that provides a post-hospital healing space for homeless individuals.
- Gateway's addiction recovery program
- Stabilization Beds
- Career Resource Center
- Path Programs
- Veteran's Programs
- Resident Interns

Hope Atlanta

(404) 817-7070

<https://hopeatlanta.org/>

34 Peachtree Street Building

Suite #700

Atlanta, GA 30303

Crossroads Community Services

(404) 873-7654

<https://crossroadsatlanta.org/>

420 Courtland St NE

Atlanta, GA 30308

Intown Collaborative Ministries

(404) 590-6956

<https://intowncm.org/>

1026 Ponce De Leon Ave NE,

Atlanta, GA 30306

Services for the Homeless

First Presbyterian Church (near High) (404) 892-8461

<https://www.firstpresatl.org/community-ministries>

1328 Peachtree St.

Atlanta, GA 30309

- Enter into Client Track
- SS Cards
- Birth Certificates
- File for Food Stamps
- File for Unemployment
- Taxes
- Marta cards for doctor's appointment or employment
- Mail
- Restrooms
- Charge Phones
- Homeless Verification Letters
- Apply for Disability or Social Security
- Vouchers for GA ID's or Driver's License

Sunday Morning Breakfast and Worship to Homeless

Safehouse Outreach

(404) 523-2221

<https://www.safehouseoutreach.org/>

89 Ellis St NE

Atlanta, GA 30303

Central Outreach and Advocacy Center

(404) 659-7119

<https://centraloac.org/>

201 Washington St. SW

Atlanta, GA 30303

Open the 2nd & 4th Friday monthly 9:00 a.m. – 3:30 p.m.

Services for the Homeless

Single Men at The Shepherd's Inn include:

- Beds
- Meals
- Laundry
- Social services
- Life skills classes
- One-on-one counseling
- Clinical groups
- Process groups
- Vocational training
- Small groups
- Spiritual services

Medical Services

Mercy Care

(678) 843-8600

<https://mercyatlanta.org/>

424 Decatur Street SE
Atlanta, GA 30312-1848

- Pediatric primary care including sick and well visits, sports physicals, immunizations, and asthma treatments;
- Psychiatry for adults, adolescents, and children;
- Dental and vision care for adults and children;
- Health education center with teaching kitchen;
- Mammograms and cervical cancer screening;
- Laboratory;
- X-ray and ultrasound;
- Medical and dental care for people living with HIV/AIDS;
- Pharmacy;
- Case management;
- Help with housing for homeless and other social services;
- Pastoral care

Dental Care – Mercy Care

(678) 843-860

Mercy Care
424 Decatur St SE
Atlanta, GA 30312-1848
They provide dentures; NO charge
Arrive at 6:00 a.m.

Breakthru House

(404) 289-5099

<https://breakthruhouseatl.org/>

CrossRoads to Intervention
1866 Eastfield Street
Decatur, GA 30032

Medical Services

Detox Facilities — DeKalb Crisis Center (404) 294-0499

<https://dekcsb.org/crisis/>

450 Winn Way
Decatur, GA 30030

Salvation Army Red Shield Services (404) 486-2700

<https://salvationarmyatlanta.org/red-shield-services/>

469 Marietta St. NW
Atlanta, GA 30312

Hope House Caring Works, Inc. (404) 564-4181

<https://npino.com/drug-rehab/1053521252-hope-house/>

275 Washington Street
Atlanta, GA 30303

Mary Hall Freedom House, Inc. (770) 642-4245

<https://www.maryhallfreedomvillage.org/>

200 Hanover Park Road, Suite 100
Atlanta, GA 30350

St. Jude's Recovery House, Inc. (404) 249-6272

<https://ascensahealth.org/>

139 Renaissance Parkway NE
Atlanta, GA 30308

Stand, Inc. (404) 288-4668

<https://standinc.com/>

4319 Covington Highway, Suite 117A
Decatur, GA 30035

Medical Services

City of Refuge

<https://cityofrefugeatl.org/>

1300 Joseph E. Boone Blvd NW,
Atlanta, GA 30314

(404) 952-1201

Employment Services

Atlanta Center for Self Sufficiency (404) 874-8001

<https://atlantacss.org/>

18 William Holmes Borders Senior Dr NE,
Atlanta, GA 30312

Employment Ready Programs (3 weeks) then,
Job Placement and retention, plus Housing as well.

City of Refuge (404) 952-1201

<https://cityofrefugeatl.org/>

1300 Joseph E. Boone Blvd NW,
Atlanta, GA 30314

Education, Job Training, Literacy

Gateway Center (404) 215-6600

<https://www.gatewayctr.org/>

275 Pryor St. SW
Atlanta, GA 30303

Shelters for Men

The Definition of “Full” has changed because of Covid. They will only have half or a quarter of the capacity available. That means more people living on the street.

Gateway Center (404) 215-6600

<https://www.gatewayctr.org/>

275 Pryor St.

Atlanta, GA 30310

Monday - Friday 9:00 a.m. - 4:00 p.m. / Thursday 4:00 p.m. – 7:00 p.m.

Intown Collaborative Ministries (404) 590-6956

<https://intowncm.org/>

Case Management Services

1026 Ponce De Leon Ave NE

Atlanta, GA 30306

Atlanta City Baptist Rescue Mission (404) 577-3409

<http://atlantabaptistrescuemission.org/>

316 Peters St SW

Atlanta, GA 30313

Opens 4:30PM

Fuqua Hall (404) 367-2492

[https://www.homelessshelterdirectory.org/cgi-](https://www.homelessshelterdirectory.org/cgi-bin/id/shelter.cgi?shelter=11044)

[bin/id/shelter.cgi?shelter=11044](https://www.homelessshelterdirectory.org/cgi-bin/id/shelter.cgi?shelter=11044)

144 Mills Street

Atlanta, Georgia 30313

Our House (404) 522-6056

<https://ourhousega.org/>

173 Boulevard Northeast

Atlanta Georgia 30312

Closes at 6:00 PM

Shelters for Men

Atlanta Mission – Shepperd’s Inn (404) 367-2493

<https://atlantamission.org/shepherds-inn/>

165 Ivan Allen Jr Blvd NW
Atlanta, GA 30313

Red Shield Services (404) 486-2700

<https://salvationarmyatlanta.org/red-shield-services/>

469 Marietta St NW
Atlanta, GA 30313

Central Night Shelter (No Phone)

<https://www.centralnightshester.org/>

Central Presbyterian Church
201 Washington St SW
Atlanta, GA 30303
70 men capacity

Central Night Shelter (No Phone)

<https://www.centralnightshester.org/donate>

2107 N. Decatur Rd.
Suite 479
Decatur, GA 30033-5305

Hope House/Hope Atlanta (404) 817-7070

<https://hopeatlanta.org/>

34 Peachtree St #700
Atlanta, GA 30303

LIMITED WALK-IN OFFICE HOURS:

Mon/Wed – 9am-3:30pm and Tues/Thurs – 9am-10:30a.m.

Pickup or by Appointment Tues/Thurs – 9:00 a.m.-4:00 p.m.

Shelters for Teens - Youth

Covenant House Georgia

<https://covenanthousega.org/>

1559 Johnson Rd NW
Atlanta, GA 30318

Main Phone: (404) 589-0163
Youth Direct Line: (404) 713-0954

Lost and Found Youth

(678) 856-7824

<https://lnfy.org/>

Housing for LGBTQ (Lesbian, Gay, Bi-sexual, Transgender and Queer) who lost housing from their parents

Young Adult Guidance Center

(404) 792-7616

<https://yagc.net/>

1230 Hightower Rd NW,
Atlanta, GA 30318

Young Adult Guidance Center

(404) 792-7616

1230 Hightower Rd NW,
Atlanta, GA 30318

Shelters for Married Families

Nicholas House

(404) 622-0793

<https://nicholashouse.org/>

830 Boulevard SE
Atlanta, GA 30312

Our House

(404) 522-6056

<https://ourhousega.org/>

173 Boulevard Northeast
Atlanta, GA 30312
Closes at 6:00 p.m.

City of Refuge

(404) 952-1201

<https://cityofrefugeatl.org/>

1300 Joseph E. Boone Blvd NW
Atlanta, GA 30314

Shelters for Women

Rebecca's Tent – Women Only (no kids)

<https://rebeccastent.org/>

(404) 873-3147

Spiegel Women's Shelter at Shearith Israel
1180 University Dr.
Atlanta, GA 30306

ONLY 8 beds available; 6 for DeKalb County and 2 for Fulton County. Very difficult to secure occupancy and stay limited to 90 days

My Sister's House

(404) 367-2465

<https://atlantamission.org/my-sisters-house/>

921 Howell Mill Road
Atlanta, GA 30318

Restoration House

<https://atlantamission.org/restoration-house-atlantas-new-shelter-for-women-and-children/>

655 Ethel Street NW
Atlanta, GA 30318

Rainbow House Recovery

(470) 277-5943

<https://rainbowhouserecovery.org/>

2364 Lilla Cir SW
Atlanta, GA 30310

Transitional Housing

(301) 793-0339

ELKA Hope in Action

<https://www.transitionalhousing.org/li/elka-hope-in-action>

5550 Coweta Road
Atlanta, GA 30349

Shelters for Women

Gift Transitional Home

<http://www.gifttransitionalhome.org/contact-us.php>

5536 Old National Hwy, Suite 150
College Park, Ga 30349

Office (404) 564-6486

Fax (404) 564-6487

Alternate Number: (678) 732-8191

Shelters for Women & Children

Atlanta Children's Shelter (404) 892-3713

<https://www.atlantachildrenscenter.com/>

607 Peachtree St NE

Atlanta, GA 30308

Closes 6:00 PM

Atlanta Day Shelter for Women and Children, Inc.

<https://atlantamission.org/atlanta-day-shelter/> (404) 876-2894

655 Ethel St NW

Atlanta, GA 30318

Our House (404) 522-6056

<https://ourhousega.org/>

Women and Children under 6

173 Boulevard NE

Atlanta, GA 30312

Closes 6:00 PM

Children's Homeless Shelter (404) 892-3713

<https://cebushelter.org/>

607 W Peachtree St NW

Atlanta, GA 30308

City of Refuge (404) 952-1201

<https://cityofrefugeatl.org/>

1300 Joseph E. Boone Blvd NW

Atlanta, GA 30314

Opens Tuesday 8:00 AM

Resource Information:

Housing Justice League's eviction defense work is a community organizing effort to educate renters toward preventing and fighting eviction from their buildings and neighborhoods. The Housing Justice League supports volunteer opportunities by canvassing community members, managing social media, fundraising and writing for a site blog. The Housing Justice League offers an eviction defense manual entitled: New Deal for Housing Justice, published January 2021.

<https://housingjusticeleague.org>

(404) 946-9953

**Cole Thaler, Co-Director, Safe and Stable Homes Projects
Atlanta Volunteer Lawyers Foundation**
235 Peachtree Street NE, Suite 1750, Atlanta, GA 30303
<https://avlf.org>

Advocacy Contact: Elizabeth Appley, Esq.
Lobbyist for Fulton and DeKalb County at Georgia Capital

Giving Grace is a non-profit network, primarily serving persons in our community who have acute needs which threaten them with displacement and loss of meaningful connections. Giving Grace goal is to ensure those individuals can maintain a healthy, secure presence in the community and offers them the best chance of success moving forward. Giving Grace provides financial and/or in-kind assistance and a supportive, sustainable plan created with the community leader offering support and encouragement.

Christy Betz, Program Leader
Giving Grace – REMERGE
340 Auburn Avenue, NE, Atlanta, GA 30312
<https://remerge.org>

(770) 634-1122